New England Deaconess Hospital
Boston, Massachusetts

pulse

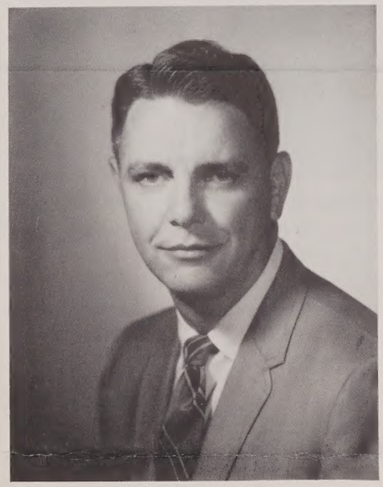
VOLUME 22 — NUMBER 11 SEPTEMBER 1969

New Director to Head Personnel

The Personnel Department has a new Director of Employee Relations, Mr. Francis Matthews. Experienced in personnel management since 1951, he comes to the Deaconess with a solid background of developing, administering and interpreting personnel policies, practices and procedures.

A graduate of Arlington High School in 1942, Mr. Matthews entered Northeastern University the same year, and after a stint with the Army during World War II, received his Bachelor of Science in Business Administration in 1949. His major was Industrial Relations and Economics, with a minor in Psychology.

Mr. Matthews was previously employed at Tufts New England Medical Center as Personnel Director from 1966 until he came to the Deaconess August 25. Prior to that he was engaged in personnel work in the areas of industry, electronics, chemistry, and food.



Mr. Francis Matthews

Mr. Matthews is President-Elect of the Massachusetts Hospital Personnel Directors Association. He resides at 10 Oxbow Rd., Lexington, with his wife and four children.

Medical technologists, Cheryl Matthews (left) and Fay Weimer, process blood specimens in the Hem-alyzer.

Hematology Evaluates New Instrument

The Hematology Department is evaluating the Hem-alyzer made by the Fisher Scientific Company.

This instrument automatically processes a whole blood specimen for the hemoglobin content, the white blood cell count, and the red blood cell count. The Hem-alyzer has a turntable which holds 48 specimens. Each separate specimen rotates into position, and a probe picks up .02 milliliters of blood. Two separate dilutions of this blood are made in two separate cuvettes, the first dilution for the white blood cell count and hemoglobin, the second dilution for the red blood cell count.

The hemoglobin is measured by means of photoelectric cells. Red and white blood cells are counted by means of a photo-multiplier tube which detects the diffusion of light from the cell as the cell passes through a micro counting chamber.

The three determinations on each specimen take a total of 96 seconds and the results are printed out on a tape.

Profile: CHARLIE SCHRAUB

Mention bowling or softball to Charlie Schraub and you might wind up on one of the hospital leagues. As instigator of both leagues in the late '40's, Charlie, Pharmacist in Chief, is as familiar with bowling balls and softballs as he is with drugs and dosages. But if you venture down to his office in the basement of the Deaconess building, you won't see any glistening trophies — "They're all packed away in the cellar," Charlie reveals.

Charlie came to the Deaconess in 1943, after graduating from the Massachusetts College of Pharmacy the previous year. He was promoted to the position of Chief Pharmacist in 1952, the position he holds today. With a team of four pharmacists the Pharmacy Department dispenses medicine to the hospital floors for patient distribution. Under the present system the pharmacy stocks the floors with patient medications in large quantities. The nurses then distribute the proper amount of medication for each patient.

At the present, Charlie is closely involved with the setting up of a new system of drug distribution. Known as the unit dose system, it will go into effect early in 1970. Instead of dispensing patient medications from the floor, each medication will be individually wrapped and will be dispensed from the pharmacy prior to each medication. The new system will take the "counting and pouring" out of drug distribution, thus saving the pharmacists' time and making them more available to nurses and physicians.

Nurses will also be relieved of the preparation of medication prior to administration. Patients will benefit by the change because there will be a reduction of medication errors. More accurate patient medication billing and improved control of inventory will make less work for the pharmacy. Waste, borrowing, and theft will be reduced to a minimum.

During the 26 years that Charlie has been with the Deaconess the pharmacy has undergone numerous changes. The Apothecary was a licensed drugstore located where the Business Office now stands. It was fashioned after an early American apothecary and had the unusual distinction of operating a large mail order business — unique to most hospitals — the major portion of which were diabetic supplies. During his early years at the Deaconess all the purchasing for the hospital except the food and engineering supplies was done by the pharmacy. When the Central building was constructed the Apothecary moved to its present location in the lobby. Although it is no longer a registered drugstore, Charlie maintains it in addition to the hospital pharmacy in the basement of the Deaconess building.

When Charlie is not busy in the pharmacy or with the bowling and softball leagues, you might find him in the Alpha Credit Union. Since Mr. Clifford Fisher and Charlie took over the responsibility of the credit union in 1959, assets have multiplied ten times. Charlie is now serving as president of the Credit Union.

Living in Dedham with his wife and two children, Barbara, 20, and Stephen, 18, Charlie and his family vacation on his farm in Maine where he does a little fishing and hunting.

How does he feel about the Deaconess after 26 years? "I like the people — they're the greatest!"

Charlie Schraub admires the first softball and bowling trophies awarded to the hospital leagues.

"The Word Is Integrity"

A Message to NEDH Graduating Nurses

The message for August 28, 1969 was Integrity. To the 37 students who became graduates of the New England Deaconess Hospital School of Nursing the changing of student uniforms and the donning of graduate uniforms was the first step toward finding the "balance in life to maintaining integrity." The word came from Miss Ellen D. Howland, Director of the Nursing School at the graduation exercises in John Hancock Hall.

Prior to Miss Howland's message, the seniors listened to an address given by Miss Ruth Sleeper, R.N., and former Director of Nursing Services and Nursing Education, Massachusetts General Hospital. She encouraged the girls to expand their vision and view life from many different angles. Miss Sleeper touched upon the confusion surrounding nursing education, the lack of nurses, and what the future holds for nursing.

Dr. Wilford B. Neptune, thoracic surgeon at the Deaconess, applauded the student nursing program at the hospital and assured the students they made life more cheerful for the patients — and the doctors. The Glee Club, led by Mr. John J. Markarian Jr., sang two selections, "Onward Ye Peoples," and "The Impossible Dream," the latter being the theme song of the graduates who began their studies at the Deaconess three years ago.

Diplomas were presented by Mr. Laurens MacLure, President of the Corporation, New England Deaconess Hospital, and Miss Howland presented awards to Linda McAlister Wilson who received the Alumnae Association Scholarship as the "outstanding nurse" in her class, and to Cynthia Ann Moulton who maintained the highest scholastic average over the three year period.

Commencement activities began in May when the seniors were guests of the Alumnae Association at the Deaconess Night at the "Boston Pops." The seniors picked the clearest night of the summer for their moonlight cruise and dance given by the Student Organization August 22. The girls and their dates danced everything from the frug and polka while the band played on the deck of the boat. The seniors participated in the Annual Harbor Cruise with the other classes on July 9. The students boarded the **Rocket II** at Long Wharf, cruised the harbor, then stopped off at Georges Island for fried chicken and potato salad, followed by steamer clams on the boatride back.

The Baccalaureate Service was held August 24 at the Daniel Marsh Chapel, Boston University, with guest speaker Dr. Wilbur C. Ziegler, Senior Pastor at Trinity United Methodist Church in Springfield, Mass. Twelve-Hundred Beacon Street was the scene of the graduation banquet August 26.

Graduation seems to call for a prank or two, and Deaconess nursing students are no exception! The array of student uniforms strung in front of Harris Hall had several people doing double takes last month.

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From left to right: Mr. Laurens MacLure, Presider Chaplain Ralph A. Curtis; Wilford B. Neptune, M Director of Nursing; and Miss Ruth Sleeper, R Education, Massachusetts General Hospital; Mr.

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Darlene Bakos (left), Chairman of the Rules Committee, and Paula Jackson, President of the Student Organization, make final preparations for the graduation ceremonies.

From left to right: Mr. Laurens MacLure, President of the Corporation, New England Deaconess Hospital; Chaplain Ralph A. Curtis; Wilford B. Neptune, M.D., Thoracic Surgeon, N.E.D.H.; Miss Ellen D. Howland, Director of Nursing; and Miss Ruth Sleeper, R.N., Former Director of Nursing Services and Nursing Education, Massachusetts General Hospital; Mr. R. D. Lowry, Executive Vice President.

The Glee Club is led by Mr. John J. Markarian Jr.

The students set out for Georges Island aboard the Rocket II.

Seniors and their dates come below for a rest between dances.

A Moonlight Dance, the Annual Harbor Cruise, and Graduation Comes to a Finale

Couples board the boat for the Moonlight Cruise.

Patricia Powers and her date sit out one dance.

Doctors doings

Dr. Bradley E. Copeland, Pathology, presented a paper on "Quality Control: Local, Regional, National and International" on July 15 at the Queen Elizabeth Hotel, Grand Salon, Montreal, Canada.

Dr. John W. Norcross, Internal Medicine, Lahey Clinic, was elected Chairman of the Board of Governors of the Lahey Clinic Foundation. He took office August 4.

Dr. Richard A. Oberfield, Internal Medicine, Lahey Clinic, published a paper entitled " Prolonged and Continuous Regional Arterial Infusion Chemotherapy in Patients with Melanoma," in the July 7, 1969, issue of JAMA.

Dr. Robert D. Sullivan, Internal Medicine, Lahey Clinic, lectured on "Current Concepts in Chemotherapy of Cancer" on July 22 at the Postgraduate Association of South Texas. He traveled to Congressos Integrados de Cancerologia, Sao Paulo, Brazil, September 7 - 13 to be a member of the Panel and lecture on "Current Advances in Ca. Chemotherapy, The Management of Advanced G-I Cancer and Hepatic Artery Infusion Chemotherapy." On October 6 - 10 he will be at the American College of Surgeons in San Francisco to lecture on "Methotrexate in Advanced Cancer." He will travel to Turin, Italy October 12 - 14 for the III Simposio Internazionale Sul Trattamento Loco Regionale Dei Tumori to be the Coordinator for Section 1B on Chemotherapy.

GUEST SPEAKER

Mr. William A. Regan, noted hospital counselor, will be the guest speaker at the Inservice Program of the Department of Surgical Services, Oct. 8, at 2 p.m., in the Joslin Auditorium.

Annual Report Wins Award

The New England Deaconess Hospital Annual Report received an Award of Merit in the MacEachern Competitions, sponsored by the Academy of Hospital Public Relations, during the American Hospital Association Convention in Chicago, August 18.

The contest was open to all Hospital Public Relations Directors for publications in use from June 1, 1968 to June 1, 1969. Judges were selected from the fields of communication, finance, industry and philanthropy. Entries were judged for their writing, photography, graphic design, relationship to the hospital's total public relations program, and the reception with which it met.

Mr. R. D. Lowry, Executive Vice President, and Mr. Evans F. Houghton, Public Relations Director, were on hand for the award presentation.

ATTENTION BOWLERS!

It's not too late to dig your bowling shoes out of storage and join the hospital bowling league. More bowlers are needed from all departments. Although play began September 11, there is still time to sign up by calling Patty Hansen (x202). Bowlers meet at the Boylston Bowladrome on Boylston St. from 7:30 to 9:30 Thursday nights. See you there!

Softball Results

The results of the Boston Hospital Softball League are in. Charlie Schraub led his Deaconess 1 team for 12 wins and 8 losses. The Deaconess II team led by Spiros Thomas won 8 games and suffered 12 losses. Eleven hospital teams participated in the summer league with play scheduled for two nights a week. The summer leagues will resume play in May and anyone who wishes to join up is welcome.

Obituary

Dr. Rosemary Ann Murphy, nationally known expert on diabetes and obesity and medical staff member at the Lahey Clinic since 1946, died last month in her home town of South Bend, Ind.

A member of the Deaconess medical staff, Dr. Murphy conducted much research, and gave lectures and radio and television broadcasts on the subject of obesity.

She was graduated with honors from Purdue University in 1929 and went on to Wellesley College where she received her Master of Science degree in 1931. After two years of research at Indiana University, she came to Wellesley to become an instructor in physiology, but gave up the post in 1938 to enter Boston University School of Medicine.

A charter member of the New England Diabetes Association, Dr. Murphy held every position in the organization, including that of president. She was an incorporator and charter member of the Greater Boston Diabetes Society, where she remained an active member until her illness forced her to retire.

Mrs. Dorothy Palmer Retires

After 23 years of very early rising, Mrs. Dorothy Palmer, supervisory aide in Central Sterile Service, plans to take life easy and travel. In honor of her retirement, the staff of Central Sterile Service gave her a party July 31 and awarded her with a gift of two gold framed pastel prints.

Mrs. Palmer has seen and been instrumental in many changes in the Central Sterile Service. In 1946, when she came to the Deaconess, the Central Supply Room was a small sterilizing room in the Operating Room Suite on Deaconess 4. She helped in the transition to and implementation of new methods and products to develop the large scale operation that Central Supply Service is today.

NEW LIBRARY BOOKS

FICTION:

The Andromeda Strain
Michael Crichton. A controversial non-fiction novel dealing with the world's first biological crisis.

The Fire-Dwellers
A contemporary novel.

Something To Answer For
P. H. Newby. Humor flavors tragedy in the 1956 Suez crisis.

The Survivors
Anne Edwards. Suspense in Switzerland and England.

The Three Daughters of Madame Liang
Pearl S. Buck. Miss Buck's first novel of China in 12 years illuminates realities of modern China.

The Third Half
Mildred Davis. Mystery.

NONFICTION:

Jennie: The Life of Lady Randolph Churchill: The Romantic Years 1854-1895
Ralph G. Martin. The first volume of a new biography.

Life on Man
Theodor Rosebury. A scientific and social commentary on the dynamic interaction between microbes and man.

A Long Row of Candles: Memoirs and Diaries (1934-1954)
C. L. Sulzberger. A New York Times reporter's sketches of many people and historical events.

Old Nantasket
William M. Bergan. A commentary on the political scene on the South Shore from the 1890's to the present.

The Peter Principle
Laurence J. Peter. A satirical answer to "why things always go wrong."

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185 Pilgrim Road
Boston, Massachusetts 02215

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The New England Deaconess Hospital Complex, including the Medical Office Building at One Ten Francis Street, Lahey and Overholt Thoracic Clinics, the Joslin Diabetes Foundation, Inc., the Cancer Research Institute and the Shields Warren Radiation Laboratory, is internationally known for diagnosis, treatment and research in general medicine, brain and chest surgery, cancer and diabetes.

PULSE is published monthly by the Public Relations Department of the New England Deaconess Hospital.

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Public Relations Director
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Public Relations Assistant

"THE WORD IS INTEGRITY" — A Message to N.E.D.H. Graduating Nurses. See story and pictures on Pages 3 and 4.

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